



PRIVACY POLICY

SafeSport India

Effective Date: 28 April 2026

Last Updated: 28 April 2026

www.safesportindia.com

info@safesportindia.com

PRIVACY POLICY

Note



SafeSport India is committed to protecting your privacy and ensuring the safety of personal information entrusted to us. This Privacy Policy explains how we collect, use, store, and protect your data when you interact with our website and services.

1. About Us

SafeSport India ('we', 'us', 'our') is an organisation dedicated to promoting safe, ethical, and inclusive sport environments across India. We operate the website www.safesportindia.org (the 'Website') and associated services to educate, support, and advocate for athlete welfare and the prevention of abuse, harassment, and misconduct in sport.

This Privacy Policy applies to all users of our Website, including athletes, coaches, administrators, volunteers, parents, guardians, and members of the public.

2. Information We Collect

We may collect the following categories of personal information:

2.1 Information You Provide Directly

- Full name, email address, phone number, and postal address
- Date of birth and gender (where relevant to our services)
- Sports discipline, team affiliation, and role (e.g., athlete, coach, parent)
- Details shared through contact forms, surveys, or registration forms
- Reports or disclosures submitted through our safeguarding reporting tools

- Payment information (if applicable for training programmes or events)

2.2 Information Collected Automatically

- IP address, browser type, and device information
- Pages visited, time spent on each page, and referring URLs
- Cookie data and similar tracking technologies (see Section 8)
- Location data (approximate, derived from IP address)

2.3 Information from Third Parties

- Data from sports governing bodies or national federations where applicable
- Publicly available information relevant to safeguarding investigations
- Information shared by affiliated organisations with your consent

3. How We Use Your Information

We use personal information for the following purposes:

3.1 Provision of Services

- To process registrations, enquiries, and applications
- To deliver educational programmes, workshops, and events
- To respond to safeguarding reports, complaints, and referrals
- To communicate with you about our services and activities

3.2 Safety and Safeguarding

- To investigate and respond to reports of abuse, harassment, or misconduct
- To fulfil our safeguarding obligations and protect individuals at risk
- To share information with law enforcement or authorities where legally required

3.3 Legal and Compliance Purposes

- To comply with applicable Indian laws, regulations, and court orders
- To exercise or defend legal claims
- To maintain accurate records as required by law

3.4 Improving Our Services

- To analyse Website usage and improve user experience
- To conduct research and development for safeguarding initiatives
- To send newsletters or updates (with your consent)

4. Legal Basis for Processing

We process your personal data on the following legal grounds under the Information Technology Act, 2000 and the Digital Personal Data Protection Act, 2023 (DPDPA):

- Consent - where you have provided clear, informed consent
- Contract - where processing is necessary to fulfill a service or agreement
- Legal Obligation - where we are required to process data by law
- Legitimate Interests - where processing serves a genuine organisational purpose without overriding your rights

- Vital Interests - where processing is necessary to protect someone's life or safety

5. Sharing Your Personal Information

We do not sell, rent, or trade your personal information. We may share your data with:

5.1 Service Providers

Third-party providers who assist us with website hosting, email delivery, payment processing, or event management — strictly under data processing agreements.

5.2 Authorities and Law Enforcement

Regulatory bodies, police, or child protection agencies where we are legally obligated to disclose information, particularly in safeguarding situations involving risk of harm.

5.3 Sports Organisations

National Olympic Committee, sports federations, or governing bodies where disclosure is necessary for safeguarding investigations, disciplinary proceedings, or compliance requirements.

5.4 Professional Advisors

Lawyers, auditors, and insurance providers where necessary for our operations, under strict confidentiality obligations.

6. Data Retention

We retain your personal information for as long as necessary to fulfil the purposes described in this Policy, unless a longer retention period is required by law.

Our general retention periods are:

- Contact and registration data: 5 years from last interaction
- Safeguarding reports and case records: Minimum 10 years, or in accordance with applicable legal requirements
- Financial transaction records: 7 years as required under Indian accounting laws

- Website analytics data: 2 years in aggregated/anonymised form

After the retention period, data is securely deleted or anonymised.

7. Your Rights Under the DPDPA 2023

Under the Digital Personal Data Protection Act, 2023, you have the following rights:

- Right to Access — request a copy of the personal data we hold about you
- Right to Correction — request correction of inaccurate or incomplete data
- Right to Erasure — request deletion of your data, subject to legal obligations
- Right to Grievance Redressal — raise a complaint with us or the Data Protection Board of India
- Right to Nominate — nominate another person to exercise rights on your behalf in case of death or incapacity
- Right to Withdraw Consent — withdraw consent at any time, without affecting prior lawful processing

To exercise any of these rights, please contact us at: privacy@safesportindia.org. We will respond within 30 days of receiving your request.

8. Cookies and Tracking Technologies

Our Website uses cookies and similar technologies to enhance your browsing experience and analyse site usage.

Types of Cookies We Use:

- Essential Cookies — necessary for the Website to function properly
- Analytics Cookies — help us understand how visitors interact with our Website (e.g., Google Analytics)
- Preference Cookies — remember your settings and preferences
- Marketing Cookies — used only with your explicit consent

You can manage or disable cookies through your browser settings. Disabling certain cookies may affect the functionality of our Website. A cookie consent banner will appear on your first visit.

9. Data Security

We implement appropriate technical and organisational measures to protect your personal information against unauthorised access, loss, misuse, or alteration, including:

- SSL/TLS encryption for data transmitted to and from our Website

- Access controls and authentication mechanisms for internal systems
- Regular security audits and vulnerability assessments
- Staff training on data protection and confidentiality obligations
- Secure data storage with reputable cloud service providers

In the event of a data breach that poses a risk to your rights, we will notify the Data Protection Board of India and affected individuals in accordance with applicable law.

10. Children's Privacy

SafeSport India is deeply committed to the protection of minors. We do not knowingly collect personal data from children under 18 years of age without verifiable parental or guardian consent.

If you are a parent or guardian and believe your child has provided us with personal information without your consent, please contact us immediately at info@safesportindia.org and we will promptly delete such information. Where our services involve children, we apply heightened data protection standards in line with child safeguarding best practices.

11. Third-Party Links

Our Website may contain links to external websites operated by third parties. This Privacy Policy does not apply to those websites. We encourage you to review the privacy policies of any external sites you visit. We are not responsible for the privacy practices or content of third-party websites.

12. International Data Transfers

Your personal information is primarily processed and stored in India. If any data is transferred outside India, we ensure adequate safeguards are in place in accordance with the DPDPA 2023 and applicable Government of India notifications regarding cross-border data transfers.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, legal requirements, or services. When we make significant changes, we will:

- Post the updated Policy on our Website with a revised 'Last Updated'

date

- Notify registered users via email where feasible

Your continued use of our Website after changes are posted constitutes your acceptance of the updated Policy.

14. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact our designated Grievance Officer:

Grievance Officer	Aman Jain Rania Mecca
Email	info@safesportindia.org
Response Time	Within 7 working days of receiving your request.

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